



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 6th November 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/10/32.

You requested the following information, please also see our response below:

I would like to know if you can provide me with an average figure, as a percentage, of your emergency face-to-face patients (that is, those that call 999/111 and receive an emergency ambulance response) that are over the age of 75.

I appreciate that this may be difficult to gauge as calls are different each year, but I would be happy with either a figure for a 12 month period, or as an extended figure over a set period of time, for example five years.

This figure does not have to be exact, as I am aware some patients do not stipulate their age when calling 999, and upon arrival of the crew the age may be different, but as a rough estimation as a percentage of logged 999 calls to yourselves

Please see table below:

Total responses to over 75's	216636
Total Responses	579117
% of Responses to over 75's	37.41

Please note this data has been obtained from the age fields over a 12 month period (October 2017 – September 2018) across the 22 Care Commissioning Groups which are covered by South East Coast Ambulance,

Please be advised that this may not be a true reflection of calls as the patients age may have been recorded incorrectly or not given at all.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust